

FIRST TIME SET-UP GUIDE

Follow the guide to set-up your account
and start using your charging stations

- ✓ Download the Clenergy EV app
- ✓ Set-up your account
- ✓ Start charging your vehicle

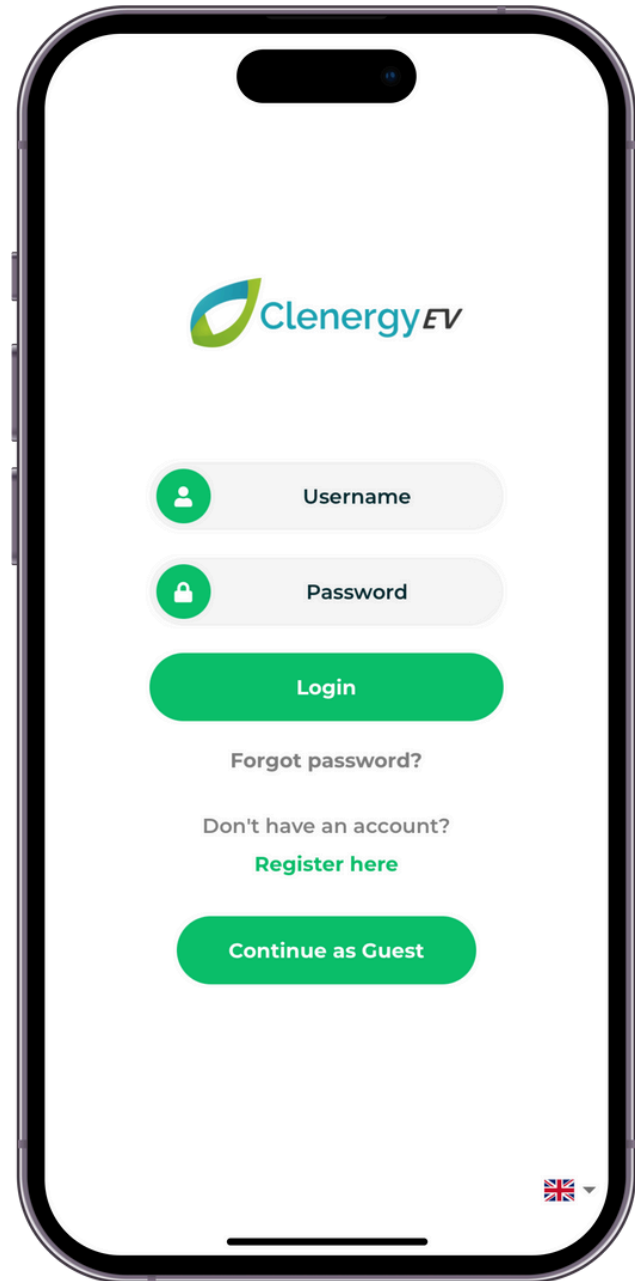


SET-UP YOUR ACCOUNT

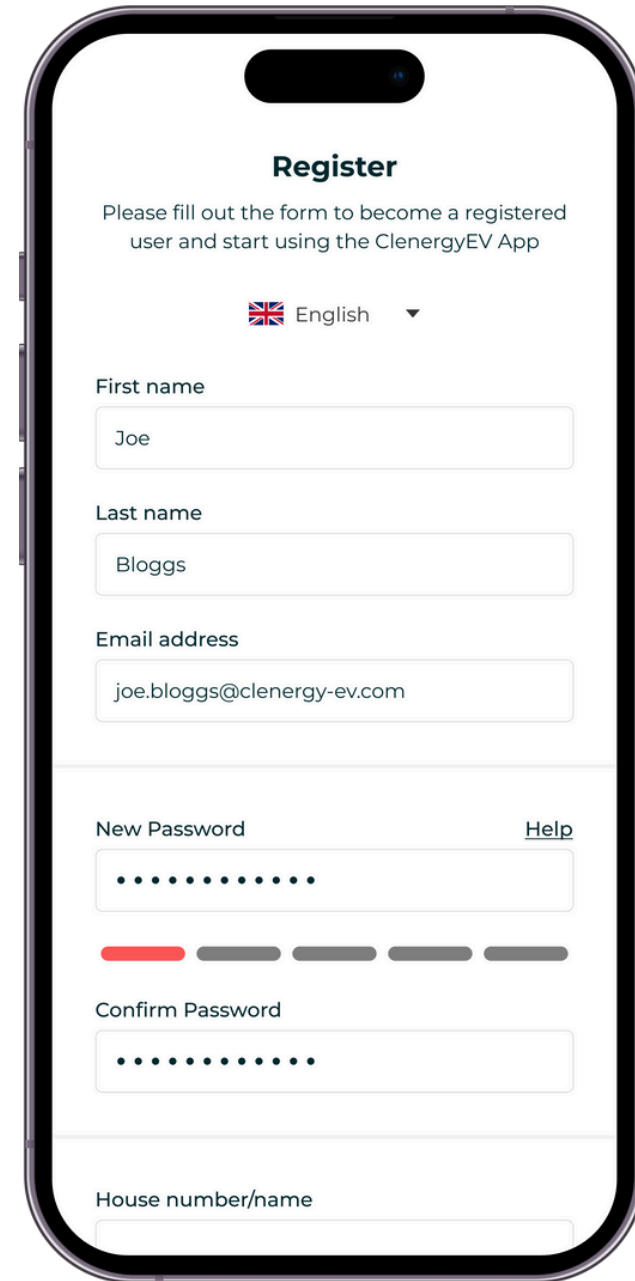
Follow the steps to register your account
and then start a charge with the public tariff

 Tariff Rate: **0.69p/kWh**

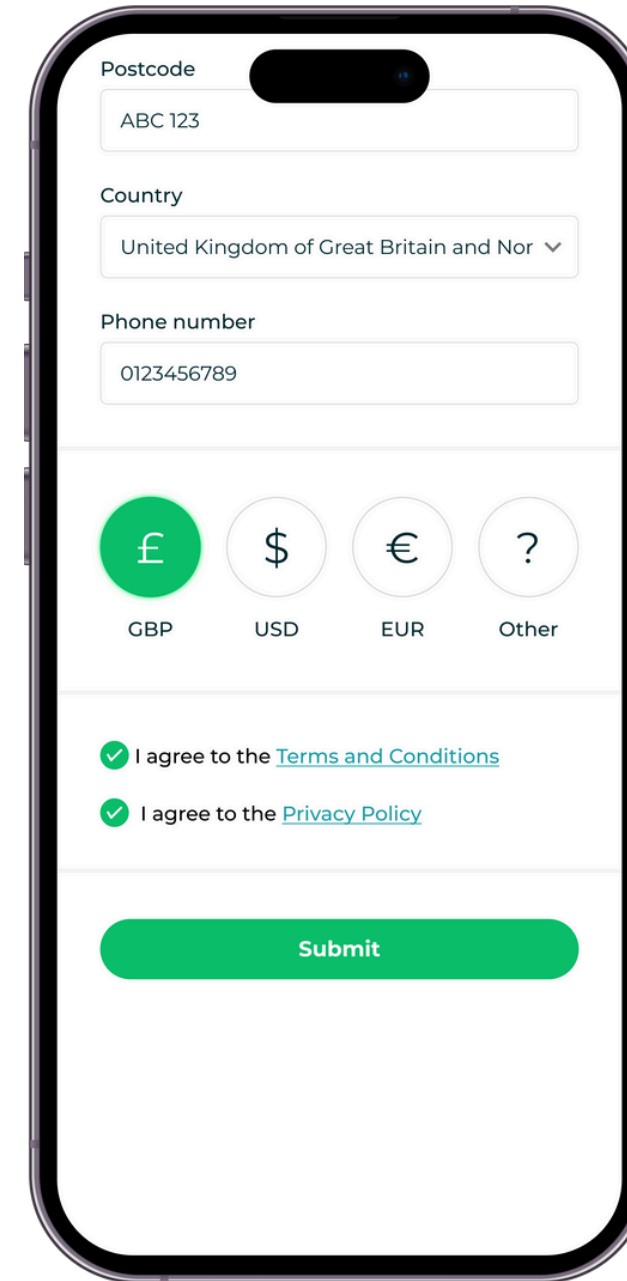
SET-UP YOUR ACCOUNT: Register



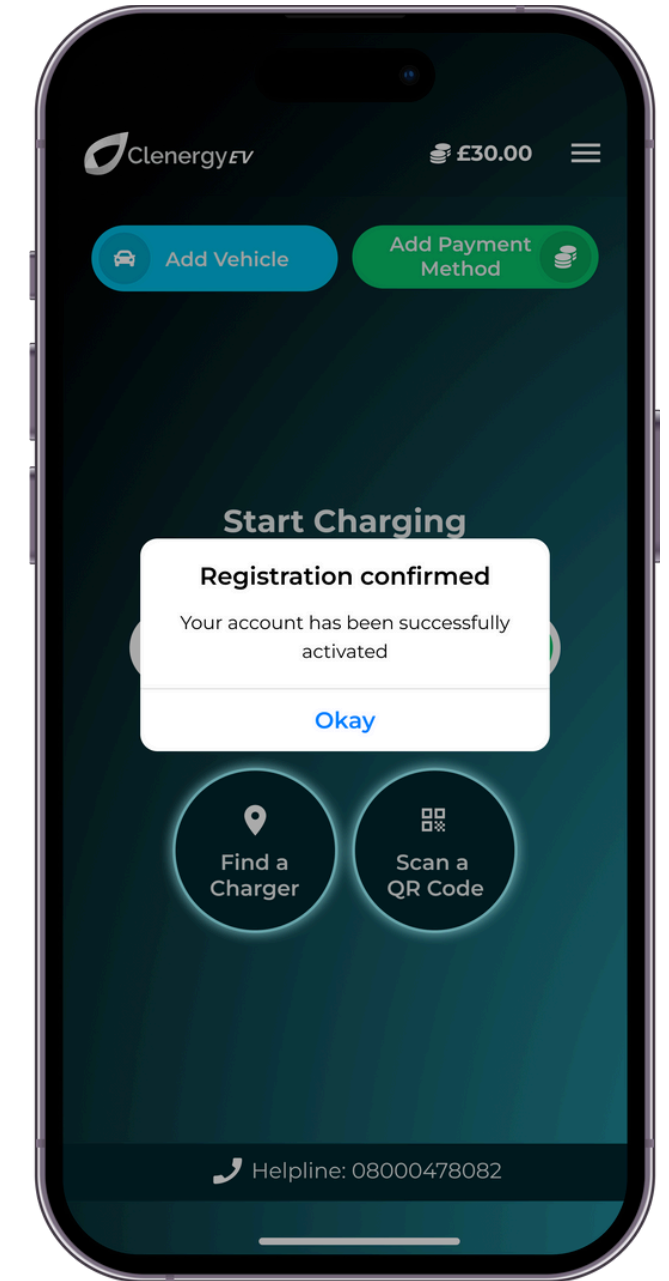
1 Open the Clenergy EV app and tap **Register here**.



2 Fill out the registration form with your details.



3 Tap **Submit**, and we'll send you an email to confirm your registration.



4 Once confirmed, you'll be able to login and start using the app.

START CHARGING YOUR VEHICLE

Each charge point will have a sticker on it, which includes a Charger ID and QR Code

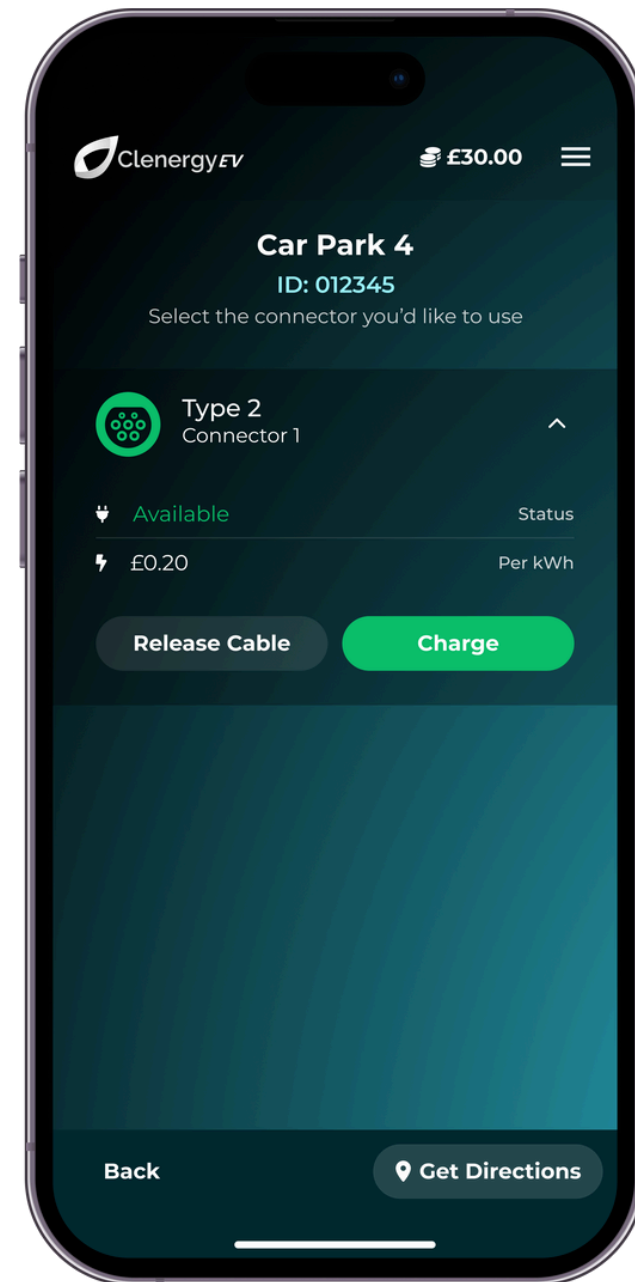
You'll need to use either the ID or the QR Code to locate the charge point on your app



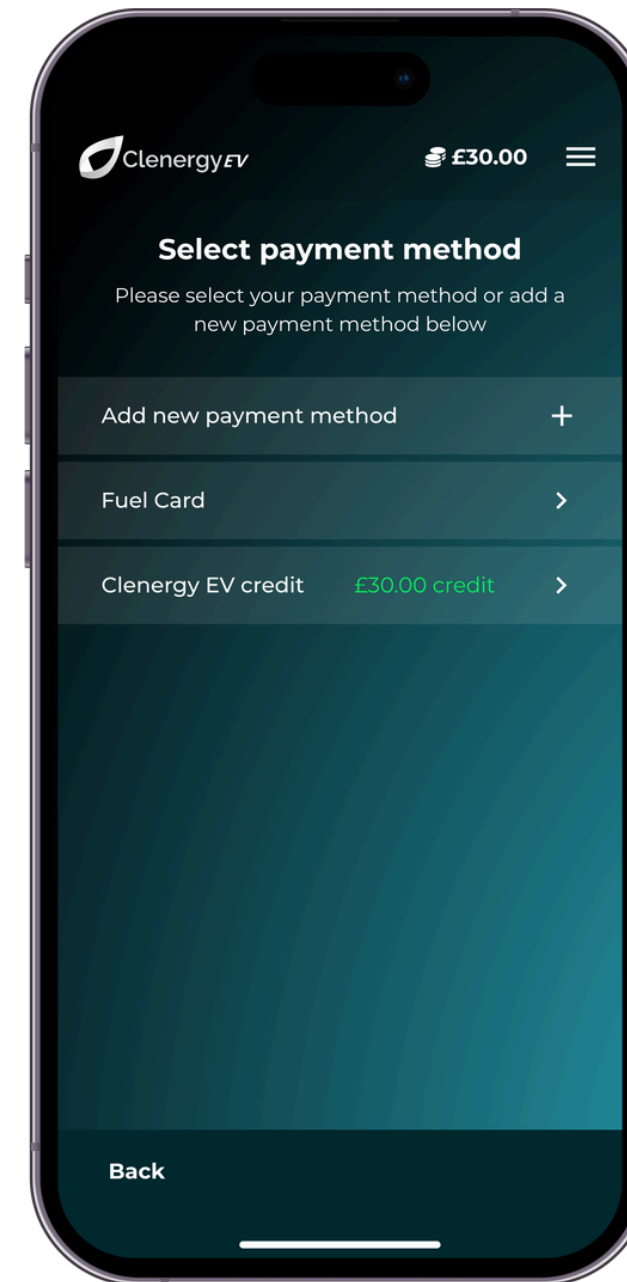
START CHARGING: Locate Charger



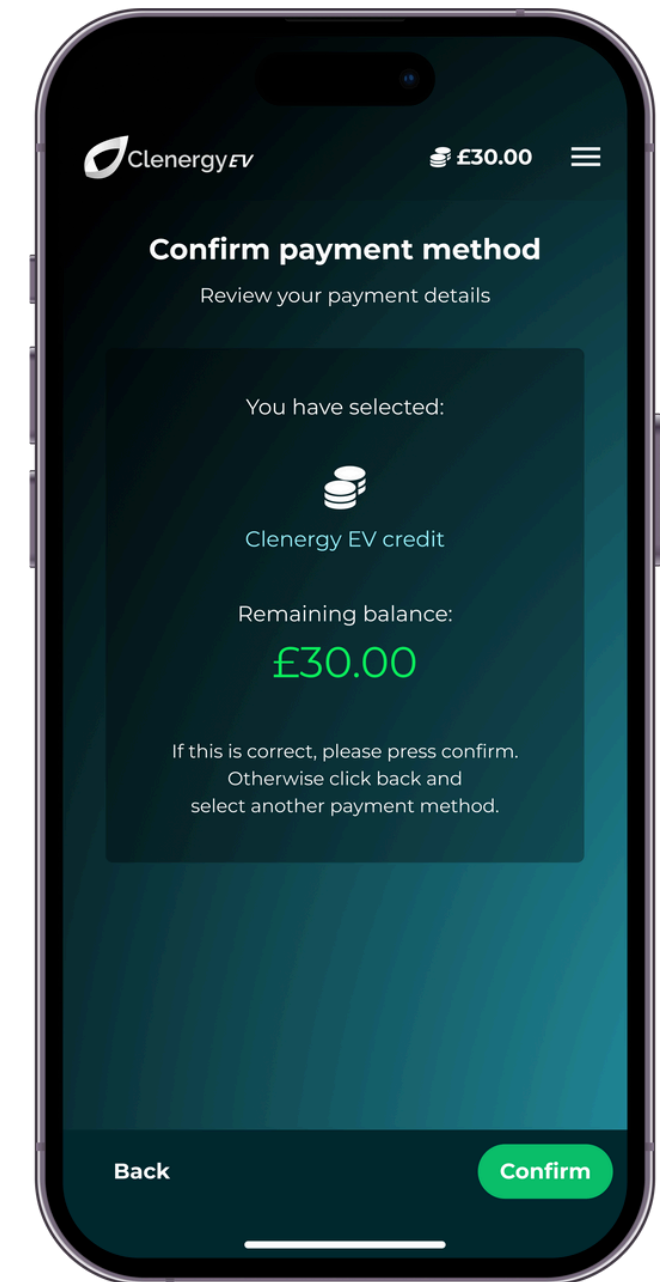
1 Enter the **Charger ID** or scan the QR code.



2 Select the correct connector and tap **Charge**.

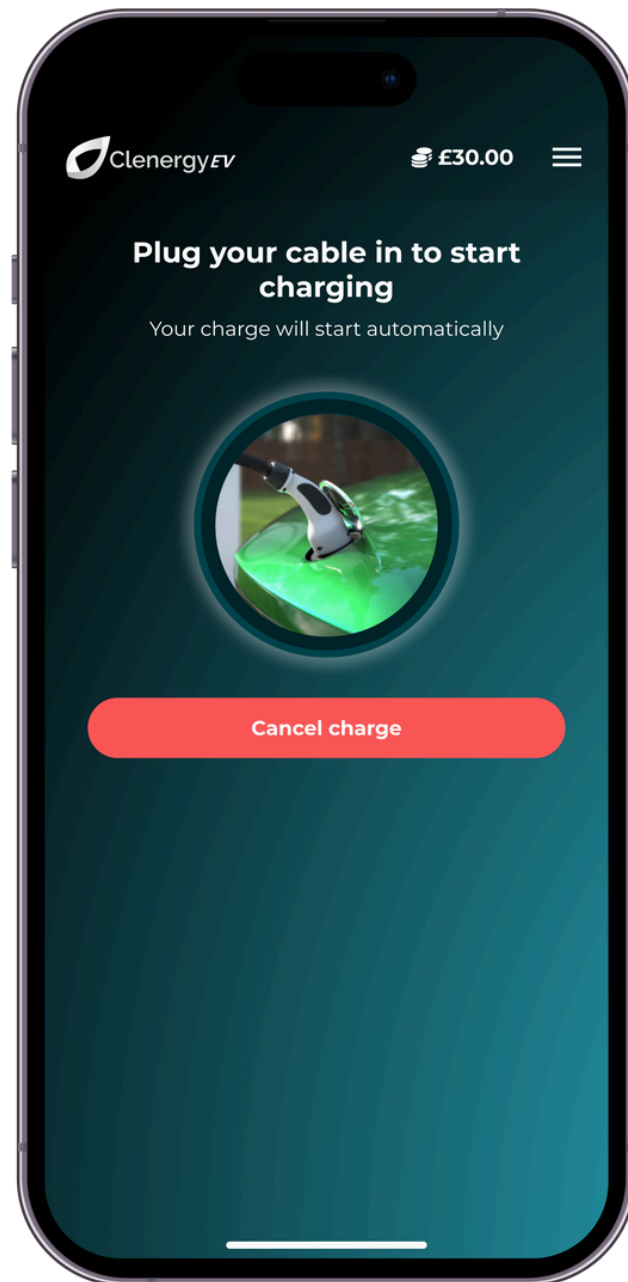


3 Select your preferred method of payment.



4 Review your payment details and tap **Confirm**.

START CHARGING: Charging Details



1 Plug in your cable and charging will start automatically.

2 Live charge details will be displayed on screen. Tap **End charging session** as needed.

3 Vehicle may pause charging when the battery is full or there is a charging schedule applied. Tap **End charging session** to finish.

4 When the charge is finished, an overview will be displayed. Tap **Done**.



24-7 DRIVER SUPPORT

partners.cleenergy-ev.com/knowledge/driver-support

